

Fishbone Methodology: An Improved Goal-Oriented Framework for Requirements Engineering

Jameela Bano^{1*}, L. S. S. Reddy², Hedi Khammari³

¹Research Scholar, Dept. of CSE, Acharya Nagarjuna University, Guntur, A.P, India.

²Research Supervisor, Dept. of CSE, Acharya Nagarjuna University, Guntur, A.P, India.

³Associate Professor, College of Computers and IT, Taif University, Taif, Saudi Arabia.

Abstract

Goals are a reasonable system intended for recognizing, arranging and mitigating software supplies. The word Goal is continuously used in Requirement Engineering (RE). Ended the historical ten years, the supplies manufacturing (RE) society consumes constantly extended hers acceptance then version of goal-oriented methods to equally useful and non-functional supplies (NFRs). Goal-Oriented obligation engineering (GORE) gives an imperceptible method aimed at elicitation, investigation, clarification & modification, pattern and modeling of requirements. Different methods of G.O.R.E are exists for these processes of requirement engineering based on confident underlying concepts and principles. Founded on our literature appraisal, we recognize that prevailing penalty area concerned with requirement elicitation procedure do not sustain to prioritize the supplies when the stakeholders view are frequently unclear and contain ambiguity. Therefore, we presented improved goal-oriented Approach called Fishbone Methodology for requirement engineering in this paper. The objective of this research article is to understand the needs of stakeholders and accordingly provide services to develop the increments of RE processes which results in building a prototype model of the software. We talk about goalmouths after the viewpoint of 2 themes: goal inspection and goal progression. Finally, our proposed method provides appropriate representation mechanisms to enhance stakeholder comprehension and facilitate communication between analysts and stakeholders.

Keywords: Requirement Engineering, GORE, GBRAM, Goal Evaluation, Goal Analysis.

1. Introduction

The key amount of the achievement of a software scheme is the grade to which him reach its point. Consequently, classifying this purpose obligation be unique of the chief doings in the development of software schemes. It consumes remained extended documented that insufficient, incomplete, vague supplies consume an important impression on the fineness of software. Therefore, a division of software manufacturing i.e, Requirements Engineering (RE), that handle with elicitation, modification, examination, etc. of software, system necessities increased a set of concentration in the academic world as healthy as in the commerce. Van Lasered et.al presents the subsequent tangled functions to facilitate are enclosed by necessities business [17]:

- **Domain analysis:** the atmosphere intended for the system-to-be is deliberate. The applicable investors remain recognized besides interviewed. Issues thru the present scheme are exposed in addition chances for development is examined.
- **Elicitation:** substitute replicas meant at the goal arrangement are examined to encounter up the recognized purposes. Rations in addition guesses on mechanisms of such replicas are familiar.
- **Negotiation and agreement:** substitute necessities too guesses are measured; dangers are examined by the investors by the most excellent substitutes are selected.
- **Specification:** necessities and expectations remain formed carefully.
- **Specification analysis:** these stand tartan intended for issues such as incompleteness, irregularity too possibility.

- **Documentation:** different thinking's complete throughout the requirements business procedure stay recognized jointly through the fundamental logically and guesses.

- **Evolution:** chunks are customized to provide somewhere to stay corrections, environmental alters, or novel objectives.

The principle of goal- founded methods is to concentrate on why organizations are complete, which gives the inspiration also foundation to good software necessities. Additional advantages comprise: (1) serving to obtain supplies by expounding what supplies are desirable to maintain the boxes; (2) building simple justification and clarification of the occurrence of rations in a expanded way by initial after system-level besides administrative purposes beginning which such inferior level images are progressively resulting (3) provided that the information for knowing and determining battles that come up from manifold belvederes between managers.

[1]The fame of area focused on supplies manufacturing methods consumes enlarged radically. The major cause intended meant for this is the insufficiency of the outdated systems examination methods when interchange through additional besides extra multifaceted software schemes. [2]. Goal-Oriented Necessities Engineering (GORE) efforts for solving these and other significant difficulties. GORE concentrates on the actions that lead the formulation of software system requirements. [3] In this paper, we proposed Fishbone method for goal-oriented requirement engineering process (as shown in figure 1).

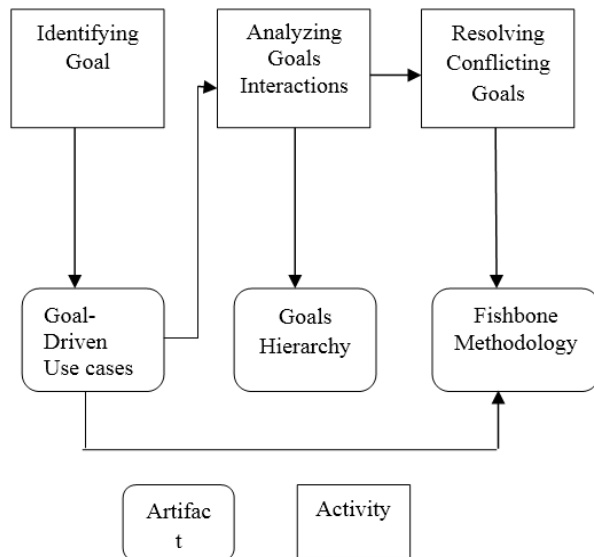


Fig. 1: Proposed Fishbone Methodology

This newspaper is organized as shadows: Unit 2 represents the contextual exertion. The ideas then procedure rudiments of our goal- founded method is discussed in section 3. In section 4, we present improved goal approach for requirement engineering process. Analysis also conversation is obtainable in section 5. Lastly, deductions remain haggard in segment 6.

2. Background Work

Though here has remained comparatively slight courtesy salaried to the procedure of obtaining goalmouths for scheme development. The analysis of old-style organizations emphases on pardon features (i.e. actions too objects) that a arrangement determination support. Subsequently, more number of researchers has explained about advancement near the growth of goal-based approaches. Inexact, Dardenne et al. consume presented a goal-directed procedure for model acquisition. Mylopoulos et al. have stated a structure for on behalf of necessities which are nonfunctional in relations of areas, which canister be evaluated in instruction to regulate the gradation to which a nonfunctional restraint is reinforced by specific enterprise. Temporarily, Anton has presented analysis of goal-based requirement method for recognizing, elaborating and purifying goals for requirements specifications. Rather than utilizing scenarios for concretizing goals. The modeling component is a combination of scenario and goal where the scenario is authored for the goal. Finkelstein et. al. suggests the utilization of vantage point as together structuring and an establishing code in growth of software. Yu's planned dependence perfect gives the justification meant for systems of performers in which managers based on apiece additional for achieving goals, performing everyday jobs plus furnish possessions. The replica of planned dependence supports the procedure of travelling, signifying besides evaluating substitute answers and assistances to recognize what is at palisade, for whom, and what influences are probable if a dependence fails. [4] Lai et al. planned a fuzzy based method to vigorous the client necessities in a modest situation.

3. Process Elements

Boxes are functional for arranging besides modifying supplies of software, but binary applied enquiries are needed to be spoke: 1) how are areas identified? 2) When goals change What happens to the requirements?.In this newspaper, we reflect goalmouths after the perspective of these 2 subjects: goal evolution and goal

analysis. Ambition psychoanalysis treats the examination of documentation (on behalf of object recognition) which is follow by the organization also classification of goals. Goal development concerns the method aim which are changing from the instant they are initially documented to the instant they are operational in a requirement of system. The concepts and procedure rudiments of our goal- based draw near (Fishbone Method) are discussed in the following section.

3.1. Goal Analysis

Goals could be extricated from different categories of gathered information which counting metaphors of process like flow diagrams or Object Association illustrations. It is functional for identifying areas since procedure metaphors by penetrating for declarations which appear to leader enterprise conclusions at numerous heights inside a scheme or organization. When utilized as the information which high-class foundation is, descriptions of development are inadequate for achieving completeness and thoroughness. Consequently, if possible, the physician must scrutinize other sources which are conceivable like transcriptions of meetings with stakeholders. Though, sponsors tend to transport their necessities in terms of processes besides exploit rather than goalmouths. Thus, action disagreements consume been examined is a useful way for eliminating goals since investor metaphors. For specimen, in a conference schedule, backers may exploit arguments like 'schedule' besides 'reserve' which food increase to areas such as: timetable Meeting plus keep back Room [5].

In accumulation to objective the managers, investors in addition limitations obligation also be documented. The most serviceable technique is to recognize the managers as primary as possible by influential what manager are finally accountable intended for the achievement or else conservation of a objective. In favor of specimen, the goal Timetable gathering is the accountability of the Meeting Scheduler. Restraint are helpful since they offer supplementary data regarding necessities so as to must exist met for a specified objective to subsist finished. As a universal rule, we distinguish restraints by searching for temporal connectives, such as throughout, previous to along with following, or any alternatives thereof. Constraints may also be recognized by looking for dependency relations. think the ambition Conference planned in the scheduler system with the restraint: gathering space ought to be obtainable all through the day/time. one time the goals, agent daily jobs plus stakeholders are acknowledged in addition to definite, the goals are then classified rendering to their target circumstances also start to develop [5].

3.2. Goal Evolution

Aim development is affect via objective amplification with modification. Useful methods for ambition amplification are: classifying purpose obstacle, analyzing scenarios and constraints, and working goals. Recognizing target obstacle, to believe the conceivable conduct for goal to be ineffective, enables solitary to expect exception cases. When goal urgencies modify, situations make possible the evaluation of these novel priorities. Goals are additional elaborated by considering the possible ways in which goals can be infertile in addition to by recognizing scenarios to expand an sympathetic of how the target container be prepared [5]. In the proposed method, achievement objective are compound furthermore scheduled according to their priority relations and dependencies. This ordering enable us to decide a goal's pre and post conditions. It is helpful to deliberate goal precedence relations such as our technique differ beginning Yu's representation in with the aim of dependency family members are worn chiefly to arrange objects so they preserve be accordingly sophisticated. We imagine to facilitate additional deliberation of goal moreover manager dependency relatives determination give way profounder understandings intended for disagreement determination other than as thus far we contain not address this.

Areas are urbane by eradicating dismissals in addition integration indistinguishable boxes. For instance, the objective Conference agreed plus listed are synonymous moreover canister exist combined. In our knowledge, the most excellent process is to remove dismissals after the goals contain be compound keen on single well-ordered area set. It is after that easier to identify identical ambition since they characteristically are scheduled adjacent toward every additional in the well-ordered set seeing as they be inclined to split normal superiority relations. Objectives are as well modified via elaboration. The operational areas, accountable managers, shareholders, restraints in addition situations are eventually combined keen on a put of aspiration diagrams that container be effortlessly translated addicted to a necessities requirement. The importance object, although not official in the severe intelligence, delivers a textual picture of scheme supplies organized rendering to organization goalmouths.

4. Goal-Oriented Frame Work

The objective of proposed goal oriented approach is to understand the needs of stakeholders and accordingly provide services to develop the increments of RE processes which results in building a prototype model of the software. Therefore, Fish bone method anxiety the periods of 'R.E in that the importance and require to change requirements incrementally has be analyzed to develop software applications. GBRAM way of working (19) has been modified and named as Fish bone methodology as shown in figure 2.

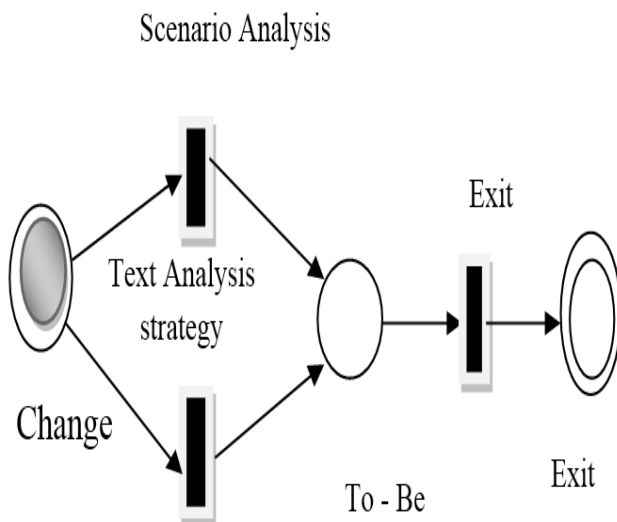


Fig. 2: The Modified GBRAM way-of-working

The Modified GBRAM (named as fishbone methodology) way-of-working is shown in Figure 2. Discover venture aspiration amid admiration to the future system is bottom on directed psychoanalysis of obtainable papers. This meth is termed text analysis strategy in Figure 2. Such documents may explain enterprise policies, requirement stipulation of in sequence systems as well as transcripts of interviews with stakeholders. The recognition of goals is guided by heuristic rules and questions. In adding, Modified G.B.R.A.M suggest a situation psychoanalysis plan base on examination of difficult situation that explain the conditions in which a ambition might be unsuccessful or infertile, thus most important to the intend of explanation to facilitate determine these problems. Scenarios are useful means for linking with stakeholders, offering a natural way to demonstrate how user requirements may be in a future situation. Modified GBRAM include the following activities: goal analysis and goal refinement. The different activities of Modified GBRAM technique are shown in the following figure 3:

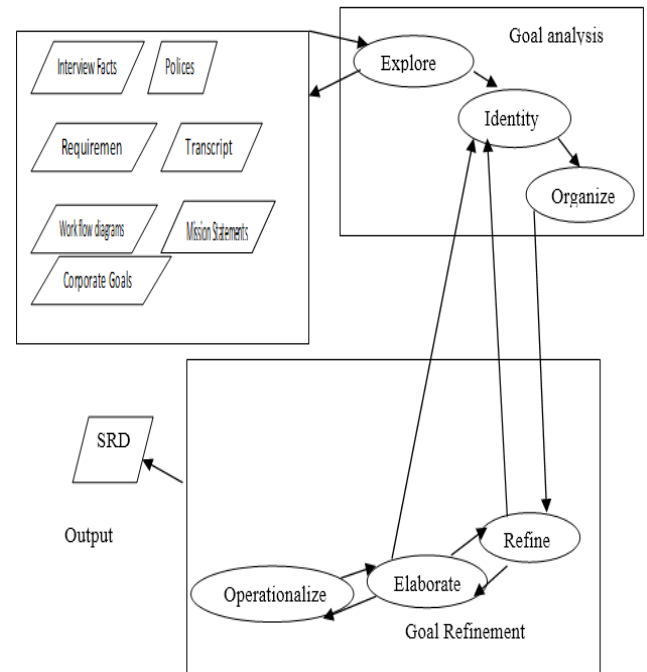


Fig. 3: Modified GBRAM Activities

Goal examination is around the material foundations for goal acknowledgement shadowed by group too organization of areas. This achievement is additional unglued into sightsee doings that discover the available information, distinguish actions about removing penalty area besides their accountable managers after the evidence be sides achieve happenings that categorize and position the boxes rendering to area requirement relatives. The goal examination happenings container be registered underneath as follows:

- Discover actions require the inspection of the inputs.
- Recognize goings-on require removing penalty area besides their answerable managers after the obtainable documentation.
- Systematize functions encompass the categorization of goal line and arrangement of persons boxes rendering to goal addition relationships.

The Proposed approach support in area elicitation too modification by working supplies concocts with typical questions. For instance, unique conceivable enquiry to resolve if a goal is a preservation penalty area. Modified GBRAM, goalmouths, mediators, shareholders remain particular in the written procedure in goal diagrams. The goal refinement activities can be listed below as follows:

- Refine happenings require the definite trimming of the area customary.
- Sumptuous mentions to the procedure of examining the box established by manner in mind conceivable penalty part obstacles and constructing situations to expose concealed boxes besides requirements.
- Operationalize mentions to transforming goals hooked on operational necessities for the last rations description.

From the given figure 3, the conceivable contributions, this might differ in agreement through the certification originally obtainable to forecasters. The production of Modified G.B.R.A.M is continuously a software requirements article (SRD). The SRD includes the useful also non-functional necessities then should be differ specific with regard to the external activities of the system. A generalized synopsis of the inputs and output of every GBRAM activity is presented in Table 1[20].

Table 1: Inputs and Outputs of Modified GBRAM Activities

Activity	Inputs	Outputs
Explore	<ul style="list-style-type: none"> Requirements Organized artifacts Interview transcripts Goals Work flow diagrams Corporate goals Policies Interview facts Mission statement 	<ul style="list-style-type: none"> Organized artifacts Goals
Identify	<ul style="list-style-type: none"> Requirements Interview transcripts Work flow diagrams Corporate goals Mission statement 	<ul style="list-style-type: none"> Goals Stakeholders Agents
Organize	<ul style="list-style-type: none"> Goals 	<ul style="list-style-type: none"> Achievement goals Maintenance goals Dependency relations Reduced goal set Goal topography
Refine	<ul style="list-style-type: none"> Goal set 	<ul style="list-style-type: none"> Goal obstacles Scenarios Constraints
Operationalize	<ul style="list-style-type: none"> Goal set 	<ul style="list-style-type: none"> Requirements Goal schemas Action definitions Software Requirements Document

5. Analysis and Discussion

In this section analyses the following facts about the requirement engineering process using Modified GBRAM Approach:

5.1. Goal Conflicts View

Different stakeholders (clients, users, requirements engineers, developers, etc.) in common have dissimilar objectives, requirements, anxieties, insights, information, also services. To generate enough in addition comprehensive supplies description, altogether applicable view points on the system need to be captured and integrated, with their differences determined suitably. The significance of belvederes consumes remained identified meanwhile the in the initial hours of requirements commerce. Although discrepancies might be foundations of novel data, ultimately, they require being resolved.

5.2. Obstacle Analysis

In Modified GBRAM, once an obstruction is recognized, a scenario designed for it obligation be constructed. Anton proceedings that though problems indicate the aim why a area un successful, situations indicate real circumstances under which a goal may be unsuccessful. Scenarios can be measured instantiations of goal obstacles. Modified GBRAM, scenarios are used to examine obstacles. They may assist uncover hidden goals or other goal obstacles.

5.3. Refinement view

The Modified GBRAM method offers strategies and heuristics for goal modification. It prepares not offer an system meant for official or semi-formal examination of goal replicas before modifications. In i^* then Tropospentalty are a responsibilities remain sophisticated through means-ends and job decompositions. For refining obstacles KAOS provides officially proven modification patterns.

5.4. Goal Assigning View

In Modified GBRAM, it is promising for some agents to be accountable for the similar goal at dissimilar times. It allows requirements causes to examine option formations of the border among the classification besides its setting finished the custom of OR ELSE accountability relations. Thus, it is conceivable to associate different system configurations.

5.5. Capturing Variability

The inconsistency is showed by the OR putrefactions of goals in the normal AND/OR goal graph. A position procedural designed for selecting the most excellent system configuration among this huge space of alternatives is planned. It takes into deliberation user preferences, which is modeled as soft-goals and are accompanied by the donation relations relating them to the functional goals, and user skills, which are tough constraints on the leaf-level goals. Our procedure has drawn upon different ideas from goal-based procedures, methods in manage conflicts and formulations of imprecise requirements (as shown in Table 2).

The Fishbone methodology specifies a set of goals, services and requirements engineering processes. The set of goals are specified by stakeholders and the set of services are provided by developers. The role of project stakeholders is to specify requirements and the role of developers is to understand, develop and provide services according to the requirements specified to implement requirements process. The responsibility of project stakeholders is to provide, clarify, specify and prioritize requirements. The responsibility of developers is to invest the time to identify and understand those requirements to provide services. Thus this methodology supports both goals as well as service oriented application systems.

The tail of the fishbone specifies the main goal of the system to be developed or in other words specifies the problem statement. The head of fishbone is the prototype model which is end result of n number of increment development rounds for requirements engineering processes. Requirement engineering process is embedded between goals or objectives to be achieved and services to be given by developers to build the software prototype model of the software. When specifications are developed and processed incrementally the resulting system prototype can be refined and evolved into functionally more complete systems (21).

Table 2: Goal-based Requirements Engineering Approaches

Category	Anton	Finkelstein	Darlene	Mylopoulos	Fishbone Method
Relationships between goals	Dependent	Cooperative	Conflicting	Support, against	Conflicting, cooperative, irrelevant, counterbalanced
Types of goals	Achievement goal, Maintenance goal	Nonfunctional requirement, satisfying goal	System goal, Privacy goal	Nonfunctional requirement, Goal, satisfying goal, argument goal	Rigid, soft, actor-specific System-specific, functional, nonfunctional
Roles of goals	Requirement. Acquisition, Requirement evolution	Requirement Analysis	Requirement Acquisition, Requirement Analysis	Nonfunctional requirement analysis	Use case structuring, Requirement evolution, models structuring

6. Conclusion

In the current years, the fame of goal-oriented requirements engineering procedures has increased significantly. The major cause for this is the insufficiency of the established systems analysis methods dealing with complex software systems. Goal-oriented requirement engineering (gore) offer an incremental procedure for elicitation, analysis, elaboration & modification, condition and modeling of requirements. Different gore methods survive for these requirement engineering processes based on positive underlying concepts and ideology. Based on our literature review, we recognize that obtainable goal oriented requirement elicitation computes do not support priority wise requirements when the stakeholders estimation are often unclear and ambiguity. Therefore, in this manuscript, we offered improved goal-leaning approach called fishbone methodology for requirement engineering. It offer appropriate representation procedure to improve stakeholder comprehension and facilitate link between analysts and stakeholders while concurrently offering a reasonable demonstration which can be without difficulty transformed from the language and conventions of the stakeholder's workplace to the language and conventions of analysts and developers. We talk about aim beginning the viewpoint of II themes:- goal analysis and evolution. The objective of this research article is to understand the needs of stakeholders and accordingly provide services to develop the increments of re processes which results in building a prototype model of the software.

Acknowledgement

We would like to express thanks to King Abdul Aziz City for Discipline then Knowledge, Riyadh, KSA for awarding project grant (No. 0069-11), to carry out the simulations.

References

- [1] M. Bano, D. Zowghi, N. Ikram, "Systematic reviews in requirements engineering: A tertiary study", *EmpiRE*, pp. 9-16, 2014.
- [2] M. Daneva, D. Damian, A. Marchetto, O. Pastor, "Empirical research methodologies and studies in requirements engineering: How far did we come?", *J Syst Software*, vol. 95, pp. 1-9, 2014.
- [3] Zhu M X, Luo X-X, Chen X H, and Wu D D, "A Non-functional Requirements Tradeoff Model in Trustworthy Software" *Information Science-Elsevier*, Vol. 191, pp.61-75, 2012.
- [4] Thakurta R, "A Framework for Prioritization of Quality Requirements for Inclusion in a Software Project", *Software Quality Journal*, Springer, 2012.
- [5] S. Ghanavati, D. Amyot, L. Peyton, "A systematic review of goal-oriented requirements management frameworks for business process compliance", *RELAW*, pp. 25-34, 2011.
- [6] Zickert F, "Evaluation of the Goal Oriented Requirements Engineering Methods KAOS", *American Conference on Information system*, pp.1-9, 2010.
- [7] Sadiq M, Shahid M, "Elicitation and Prioritization of Software Requirements", *International Journal of Recent Trends in Engineering*, Vol. 2, No. 3, November, 2009.
- [8] P. Zave. Classification of Research Efforts in Requirements Engineering. *ACM Computing Surveys*, 29(4), 1997.
- [9] E. Yu, J. Mylopoulos. Why Goal-Oriented Requirements Engineering. *Proc. 4th International Workshop on Requirements Engineering: Foundations of Software Quality*, Pisa, Italy, June 1998.
- [10] G. Kotonya, I. Sommerville. *Requirements Engineering: Processes and Techniques*. Wiley, 1998.
- [11] Jennifer Horkoffand Fatma Başak Aydemir, "Goal-oriented requirements engineering: an extended systematic mapping study", *Requirement engineering*, Springer, PP 1-28, 2017.
- [12] Alexei Lapouchnian, "Goal-Oriented Requirements Engineering: An Overview of the Current Research", text book printed 2005.
- [13] Shaistaparveen and Asif imam, "analysis of different techniques of gore (goal oriented requirement engineering)", *International Journal of Advances in Electronics and Computer Science*, ISSN: 2393-2835, Volume-3, Issue-8, Aug.-2016.
- [14] Ming-xun Zhu and Xin-Xing Luo, "A non-functional requirements tradeoff model in Trustworthy Software", DOI: 10.1016/j.ins.2011.07.046, 2011.
- [15] <https://pdfs.semanticscholar.org/cbd9/a5381256f02f1d49b035adc3de0b3ab557cf.pdf>.
- [16] Anton A I'Goal based requirements analysis 2nd IEEE international conference on 'RE ICRE 1996 pp136-144.
- [17] Goal oriented Requirements Engineering-A Review", Caine-2011, The International Conference on Computer Applications in Industry and engineering, Honolulu, Hawaii, United States.
- [18] Jonathan Lee, Nien-Lin Xue, Kuo-Hsun Hsu, Yong-Yi Fangjang, Structuring Requirements Specifications through Goals Interactions, *Proceedings of the 11th IEEE International Conference on Tools with Artificial Intelligence*, p.61, November 08-10, 1999.
- [19] Kavakli, E. (1999) *Goal-Driven Requirements Engineering: Modelling and Guidance*, PhD Thesis, UMIST, 1999.
- [20] Ayala, C., Franch, X. "A process for Building Goal-Oriented COTS Taxonomies" *LSIDepartment. Technical University of Catalunya*. 2006. Report Number: LSI-06-7-R.
- [21] Jameelabano et.al "A Fishbone methodology using Goal oriented requirements engineering, "International Conference on Systematic, Cybernetics and Informatics, ICSCI-2008.